

POLICY AND RESOURCES COMMITTEE

Thursday 2 April 2015 at 6.30 pm

Council Chamber, Ryedale House, Malton

Agenda

- Emergency Evacuation Procedure The Chairman to inform Members of the Public of the emergency evacuation procedure.
 Apologies for absence
 Minutes of the meeting held on 5 February 2015 (Pages 3 - 6)
- 4 Recommendations from the meeting of the Community Grants Working Party held on 19 January 2015 (Pages 7 - 12)
- 5 Recommendations of the Resources Working Party held on 12 March 2015 (Pages 13 - 16)

6 Urgent Business

To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.

7 Declarations of Interest

Members to indicate whether they will be declaring any interests under the Code of Conduct.

Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.

PART 'A' ITEMS - MATTERS TO BE DEALT WITH UNDER DELEGATED POWERS OR

MATTERS DETERMINED BY COMMITTEE

8	Creative Economy Commissioning Year 1 Report	(Pages 17 - 24)
9	Appointments to Outside Bodies	(Pages 25 - 32)
10	Delivering the Council Plan	(Pages 33 - 42)

11 Any other business that the Chairman decides is urgent.

Policy and Resources Committee

Held at Council Chamber, Ryedale House, Malton on Thursday 5 February 2015

Present

Councillors J Andrews, Arnold (Chairman), Clark, Mrs Frank, Fraser, Mrs Goodrick, Ives, Mrs Keal and Walker

Substitutes: Councillor Mrs J Frank and Councillor Mrs C Goodrick

In Attendance

Jos Holmes, Peter Johnson, Nicki Lishman, Phil Long, Clare Slater, Janet Waggott and Anthony Winship

Minutes

42 Apologies for absence

Apologies for absence were received from Councillor Mrs Cowling and Councillor Legard, Councillor Mrs Goodrick and Councillor Mrs Frank substituted with Councillor Arnold, Vice Chairman, in the Chair.

43 Minutes of the meeting held on 4 December 2014

Decision

That the minutes of the Policy and Resources Committee held on 4 December 2015 be approved and signed by the Chairman as a correct record.

Voting record 7 for 2 abstentions

44 Urgent Business

The Chairman had the following items of urgent business that could be raised under the provisions of the Council Constitution.

Decision

That the recommendations from the Community Grants Working Party held on 19 January 2015 be approved.

Voting record 7 for 2 abstentions

Decision

1

That the recommendations from the Resources Working Party held on 8 January 2015 be approved.

Voting record 7 for

45 **Declarations of Interest**

Councillor Mrs Keal declared a personal non pecuniary but not prejudicial interest in Item 6 as she had been lobbied.

PART 'A' ITEMS - MATTERS TO BE DEALT WITH UNDER DELEGATED POWERS OR MATTERS DETERMINED BY COMMITTEE

46 Bruntwood Terrace - Installation of lockable bollards on St Nicholas Street car park

Considered – Report of the Corporate Director

Decision

That the Corporate Director in conjunction with the Council Solicitor agree the terms of a lease of 6 parking spaces in St Nicholas Street car park, to Norton Town Council. The lease to be restricted so that the Town Council may only use the spaces to provide parking for the residents of Bruntwood Terrace. The provision of all lockable bollards, maintenance and administration etc to be the responsibility of Norton Town Council.

Voting record 8 for 1 against

47 Delivering the Council Plan January 2015

Considered – Report of the Chief Executive

Decision

That the report be noted.

Voting record 7 for 2 abstentions

48 Treasury Management Monitoring Report

Considered – Report of the Finance Manager (s151)

Decision

(i) That the report be received; and

(ii) That the current investments and performance in 2014/15 be noted.

Voting record Unanimous

PART 'B' ITEMS - MATTERS REFERRED TO COUNCIL

49 Financial Strategy 2015 - 2016

Considered – Report of the Finance Manager (s151)

Recommendations to Council

That Council be recommended:

- (i) To approve the Council's Financial Strategy (Annex A) which includes:
- a. Savings/additional income totalling £402k (Financial Strategy Appendix A)
- b. Growth Pressures totalling £294k (Financial Strategy Appendix A)
- c. The Prudential Indicators (Financial Strategy Appendix B)
- d. The revised capital programme (Financial Strategy Appendix D)
- e. The Pay Policy 2015/2016 (Financial Strategy Appendix E)
- (ii) A Revenue Budget for 2015/2016 of £6,823,260 which represents a nil increase in the Ryedale District Council Tax, maintaining the total charge at £176.72 for a Band D property (note that total Council Tax, including the County Council, Fire and Police is covered within the separate Council Tax setting report to Full Council);
- (iii) To approve the special expenses amounting to £35,130;
- (iv) To approve the use of the New Homes Bonus Reserve to finance the initial £120k funding shortfall for the capital programme (paragraph 6.30 of this report);
- (v) To note the financial projection for 2015/16 2019/20 (Annex B).
- (vi) That this Council sets a nil increase in Council Tax for 2015/16 and accepts the offer of Council Tax Freeze Grant and that the contribution to the New Homes Bonus Reserve be reduced to balance the difference in income.

Voting record

5 for

2 against

2 abstentions

Councillors Clark and Andrews requested that their votes against the recommendation be recorded.

50 Exempt information

Decision

That the public not be excluded from the meeting for consideration of the following item.

51 The future of Pickering Tourist Information Centre

Considered - Report of the Head of Corporate Services

Recommendations to Council

That Council be recommended to approve:

(i) That Pickering TIC be closed from 6 September 2015, with no Sunday opening

(ii) That a visitor information point be established in Pickering

Voting record 6 for 3 abstentions

52 Any other business that the Chairman decides is urgent.

There being no items of urgent business, the meeting closed at 8.20 pm.

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Public Document Pack Agenda Item 4

Community Grants Working Party

Held at Council Chamber, Ryedale House, Malton on Monday 19 January 2015

Present

Councillors Arnold, Clark and Maud

In Attendance

Gail Cook, Nicki Lishman, Steve Richmond and Yvette Turnbull

Minutes

16 Apologies for Absence

There were no apologies.

17 Minutes of the 15 September 2014

The minutes of the meeting held on 15 September 2014 were approved as a correct record.

18 **Declarations of Interest**

Councillor Arnold declared a personal non-pecuniary but not prejudicial interest in applications EC58, EC59, and EC62 as he knew members of the organisations involved and in application EC60 as he had used the facility when fundraising.

19 Applications for Community Grants

List of recommendations

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Recipient	Project	Ref	Award / % intervention rate	Conditions/Reasons for refusal
Strensall Junior Football Club	Goal posts for Sheriff Hutton playing field	EC53	Refused	Majority of the club members are not Ryedale residents No letter of support from trustees provided Unacceptably high proportion of grant proposed to be spent on a sign
St Peters Church house	Replacement floor	EC54	£2481.00 25%	Standard grant condition Subject to secure funding package in place RDC to be acknowledged by permanent display of plaque & RDC logo to be on any online or printed material which the hall committee produces for 3 years RDC ward members to be invited to attend any official opening event
Darley Memorial Hall Lastingham	New entry electrical work	EC55	£79% 79%	Standard grant conditions Subject to secure funding package in place RDC to be acknowledged by permanent display of plaque & RDC logo to be on any online or printed material which the hall committee produces for 3 years RDC ward members to be invited to attend any official opening event
Harome Bowling Club	Green renovation work	EC56	£800.00 68%	Standard grant conditions Provision of evaluation report following consultation with club members after completion of work
Stape Silver Band	Instruments	EC57	£997.50 100%	Standard grant conditions Evidence that instruments are correctly insured RDC logo to show on all printed and online materials produced by the band for two years
Barton le Willows Village Hall	Improvements phase 1	EC58	£2000.00 25%	Standard grant conditions Subject to secure funding package in place RDC to be acknowledged by permanent display of

				plaque & RDC logo to be on any online or printed material which the hall committee produces for 3 years RDC ward members to be invited to attend any official opening event
Beckett Recreation Ground	Repairs to mower & cricket ground cover	EC59	£1937.00 25%	Standard grant conditions RDC to be acknowledged & RDC logo to be on any online or printed material which the hall committee produces for 3 years
Helmsley Walled Garden	Joinery workshop	EC60	£627.38 48%	Standard grant conditions Use of tools to be restricted to appropriately trained volunteers or members of staff Provision of first aider on site Progress report to be submitted 6 months from start date
SB Sports & Recreation	Friday night Futsal	EC61	£1000.00 40%	Standard grant conditions Evidence the organisation is a not for private profit social enterprise Evidence of child protection policies Payment on a termly basis, subject to performance RDC logo to be on any online or printed material associated with the project for the duration of the project
Helmsley Recreation Charity	Disabled entrance & access to club house	EC62	£5000.00 20%	Standard grant conditions RDC to be acknowledged & RDC logo to be on any online or printed material which the hall committee produces for 3 years Funding package to be confirmed
Kirkbymisperton Village Hall	Improvements to village hall	EC63	£1000.00 72%	Standard grant conditions RDC to be acknowledged by permanent display of plaque & RDC logo to be on any online or printed material which the hall committee produces for 3 years RDC ward members to be invited to attend any official

Rural Action Yorkshire Susta				
	Sustainable warmth	EC64	£5000.00	Approved in principle subject to the provision of further
			13%	project development including:
				 Establishment of a a local steering group, with
				Ryedale District Council representation to
				guide the project.
				 Information on the selection of the villages
				involved
				 Further details of the methodology to be
				employed and follow up procedures
				 Revised project budget
				This information to be brought back to a meeting
				of the Community Grant Working Party for final
				approval (or to Chair of Policy and Resources
				Committee if Working Party is not operational in
				2015.)

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Resources Working Party

Held at Meeting Room 1, Ryedale House, Malton on Thursday 12 March 2015

Present

Councillors Mrs Cowling (Chairman), Clark, Mrs Goodrick, Ives, Mrs Keal, Arnold, Mrs Frank, J Andrews, Bailey (Substitute) and Wainwright (Substitute)

In Attendance

Will Baines, Kim Robertshaw, Peter Johnson and Janet Waggott.

Minutes

90 Apologies for absence

Apologies were received from Cllr Walker (Cllr Wainwright as substitute) and Cllr Legard (Cllr Bailey as substitute).

91 Minutes of the Meeting of the Resources Working Party Held on 8 January 2015

Decision

That the minutes of the Resources Working Party held on 8 January 2015 be approved and signed by the Chairman as a correct record.

92 Urgent Business

There were no items of urgent business.

93 **Declarations of Interest**

Cllr Mrs Goodrick declared a personal, non-pecuniary but not prejudicial interest in item 6 as the Council's representative on the Ryedale CAB.

Cllr Clark declared a personal, non-pecuniary but not prejudicial interest in item 6 as North Yorkshire County Council's representative on the Citizens' Advice Bureau (CAB).

Cllr Mrs Keal declared a personal, non-pecuniary but not prejudicial interest in item 5 as a close associate of Malton Museum.

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Cllr Bailey and Cllr Mrs Frank declared a personal, non-pecuniary but not prejudicial interest in item 8 as they are members of the North York Moors National Park Authority.

94 Malton Museum Grant

Considered – Report of the Chief Executive.

Recommendation

That the verbal update be noted.

95 Ryedale CAB Review

Considered – Report of the Housing Services Manager.

Recommendation

That a meeting be arranged between officers and the Board of the Ryedale CAB to discuss the way forward.

96 New Homes Bonus Update

Considered – Report of the Finance Manager (s151).

Recommendation

That the update be received.

97 Request from North York Moors National Park re: New Homes Bonus

Considered.

Recommendation

That the request be noted and the item referred to a future meeting of the Resources Working Party.

98 Financial Management Information

Considered – Report of the Finance Manager (s151).

Recommendation

That the report be noted.

99 Capital Monitoring Report

Considered – Report of the Finance Manager. (s151)

Recommendation

That the report be noted.

100 Capital Programme progress report

Considered – Report of the Finance Manager (s151).

Recommendation

That the report be noted.

101 Any other business that the Chairman decides is urgent.

There being no other business, the meeting closed at 8:30pm.

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PART A:	MATTERS DEALT WITH UNDER DELEGATED POWERS
REPORT TO:	POLICY AND RESOURCES
DATE:	2 APRIL 2015
REPORT OF THE:	HEAD OF ECONOMY AND INFRASTRUCTURE JULIAN RUDD
TITLE OF REPORT:	CREATIVE ECONOMY COMMISSIONING YEAR 1 REPORT
WARDS AFFECTED:	ALL

EXECUTIVE SUMMARY

1.0 PURPOSE OF REPORT

1.1 The report provides feedback from year 1 of the creative economy commissioning project. This relates to activity delivered in 2013/14.

2.0 RECOMMENDATION(S)

- 2.1 It is recommended that:
 - (i) Members note the report.

3.0 REASON FOR RECOMMENDATION(S)

3.1 The report is for information only.

4.0 SIGNIFICANT RISKS

4.1 There are no risks associated with this report.

5.0 POLICY CONTEXT AND CONSULTATION

5.1 Aim 2: To create the conditions for economic success in Ryedale.

Aim 4: To have active communities where everyone feels welcome and safe.

Economic Action Plan B5 Sector Specific Support: Visitor and Creative Economy – supporting business led initiatives, product development and community owned facilities.

REPORT

6.0 REPORT DETAILS

- 6.1 Members requested feedback related to the first year of creative economy commissioning at Commissioning Board on 20 March 2014. (minute 43 refers) http://democracy.ryedale.gov.uk/ieListDocuments.aspx?CId=258&MId=1122&Ver=4
- 6.2 The report (Annex A) outlines the outcomes of the first year (12 months, rather than administrative years) of the 'Creative Economy Commissioning' project; Strategic commissioning of services, used to procure appropriate interventions in the creative economy sector.
- 6.3 In summary, the first year of the commissioning process was a steep learning curve for both officer and delivery partners. However, the service delivery objectives have been delivered in the most part and the successes of year 1 have been further developed in year 2 (2014/15.)

7.0 IMPLICATIONS

7.1 There are no implications.

8.0 NEXT STEPS

8.1 The 'lessons learnt' from year 1 have been and will be used to inform future commissioning activity.

Julian Rudd Job Title

Author:	Jos Holmes, Economy and Community Manager
Telephone No:	01653 600666 ext: 240
E-Mail Address:	jos.holmes@ryedale.gov.uk

Creative Economy Commissions Outcomes 2013-14

1 Background

This paper outlines the outcomes of the first year (12 months, rather than administrative years) of the 'Creative Economy Commissioning' project; Strategic commissioning of services, used to procure appropriate interventions in the creative economy sector.

2 April 2015 Annex

Commissioning began in August 2012 with the first 'Joint Commissioning Group' considering the process and timescales for identifying need, defining service objectives to meet the needs, allocating resources, and procuring providers to deliver the service objectives. Consultation with stakeholder groups and potential delivery partners was carried out by the JCG.

The six service objectives were agreed at the Commissioning Board on 21st March 2013 (minute 107 refers) and Members also delegated responsibility to the Head of Economy and Infrastructure, in consultation with the Chair of Commissioning Board to approve the 2013/14 commissions. The service objectives are as follows:

i. The concept of a 'hubs' for creative economy activity in Ryedale. There is potential to develop this at existing centres in the north and south of the District. The provision of a virtual hub was also proposed.

ii. A greater link between the creative and visitor economy, to improve the economic benefit of arts and heritage to the locality.

iii. Support for creative individuals, businesses and enterprises to foster business growth.

iv. Support for social enterprises to develop new audiences (contributing to economic sustainability moving forward)

v. A small grant scheme to continue, to provide support for new, innovative projects or pump priming projects.

vi. Enterprises should work collaboratively to improve joint action and reduce duplication.

2 The first round of Commissions were awarded in autumn 2013 to:

Ryedale Artworks: £11,000

Lead objective:(iii) Secondary objective:(ii)

RAW is a member driven organisation which provides support to professional artists & galleries. Formed in 2011, it has a growing membership (over 40 creative businesses) and it sought a commissioning relationship with RDC to enable it to expand its programme of support.

Ryedale Heritage Partnership: £21,000

Lead objective:(ii) Secondary objective:(iv)

The Ryedale Heritage Partnership was a newly formed partnership of 5 organisations (Ryedale's 4 accredited museums plus a social history collection newly gifted to the public). The partnership was created in direct response to the creative economy objective to improve collaborative action, with the aim of sharing expertise and specialist knowledge in order to maximise the economic benefit derived from the collections located in Ryedale.

Helmsley Arts Centre: £16,000

Lead Objective:(i) Secondary objective: (ii)

Helmsley Arts Centre provides not only a sustainable, multi purpose arts venue in northern Ryedale, but also an eclectic mix of services delivering a wide range of activities appealing to many differing audiences both for participation and viewing. HAC identified how its physical resource and expertise can be shared with other organisations in the area and how it could further improve links with the visitor economy:

Rural Arts North Yorkshire and The Shed On Tour: £11,000

Lead objective :(iv) Secondary objective: (ii)

Rural Arts North Yorkshire offers cultural services to rural communities throughout the County, particularly smaller venues such as village halls, which would not normally be able to provide quality arts programming. In 2012, a pilot project was developed in partnership with The Shed - an innovative and nationally recognised arts, music and poetry venue, established in 1992 – which took the expertise of Simon Thackray, the creator of 'The Shed' out to rural promoters through mentoring and innovative marketing support. This proposal sought to build on the success of the pilot project.

Ryedale District Council – Ryedale Open Art Exhibition: £3700

Lead objective: (iii) Second Objective:(ii)

The Ryedale Open was managed by RDC for 37 years and regularly attracted up to 2000 visitors. The week long show, in the Milton Rooms in Malton, was a selling exhibition which offered an opportunity for both professional and amateur artists to show and sell their work and it received many hours of voluntary effort. In response to the creative economy commissioning process improved links were made with visitor economy businesses in Malton and Norton area.

(Members will be aware that 2013 was the last year that the Art Exhibition was held.)

Ryedale District Council – Small scale / pilot commissions: £3000

Lead objective:(v)

Members recognised that access to relatively small sums of funding can provide organisations with the means to develop new or innovative projects, to pilot ideas (including activity which might be considered too high-risk without evidence of successful implementation on a smaller scale) and also to demonstrate local authority support to match funding organisations.

3 What Creative Economy Commissioning sought to achieve:

The Ryedale Economic Action Plan recognises the importance of the 'creative economy' to Ryedale's economic prosperity. The aim of the Creative Economy Commissioning project was to enable the sector to become stronger, more resilient and more sustainable in the longer term. Improving links to the visitor economy and supporting small businesses in the sector was also a priority. An additional aim was to reduce reliance on traditional grant aid in response to diminishing investment from the public sector.

Commissions were targeted to where it would make the most difference to the sector as a whole.

The creative economy is important to Ryedale, and this process seeks to maximise the benefits of the sector and ensure the 'whole was greater than the sum of parts'.

Commissioning was still a fairly new process to Ryedale District Council and a completely new process to the voluntary and community organisations in the sector. When discussing the process, officers were clear with potential delivery partners that commissioning is a learning and iterative process. It is flexible and adaptable to local circumstances. Clearly, a successful outcome is desired, but failure of part or all of a commissioning monitoring and review cycle for subsequent years.

4 What our commissions have achieved in year 1 (2013/14)

i. The concept of 'hubs' for creative economy activity in Ryedale. There is potential to develop this at existing centres in the north and south of the District. The provision of a virtual hub was also proposed.

- Helmsley Arts Centre is now operating as a hub for the North of the District (in the absence of a hub in the south it is also offering support to the Milton Rooms, which is the preferred site for the southern hub in the future). HAC has been:
 - supporting other arts, cultural and community organisations by offering a free venue and advice where necessary. Originally HAC had also planned to offer support with marketing to smaller organisations but, due to staffing changes, they did not have the anticipated capacity to deliver this in the first year.
 - working in partnership with organisations, festivals and events and hosting activity wherever possible. Partners have included Ryedale Book Festival, LittleFest, Ryedale Artworks, Great Edstone Festival and Helmsley in Business

- offering work experience and skills development opportunities to young people who are interested in a career in the creative industries. More than 15 young people took advantage of this opportunity, which is ongoing.
- HAC also employed an RDC apprentice (partially funded through the commission). This was so successful (the apprentice completed an Arts Administration qualification) that the apprentice has been made a permanent member of HAC staff.

No proposals were submitted for a virtual hub and officers have recognised that this is something RDC may need to progress itself in the future. Meanwhile, RDCs Arts & Heritage web pages have been given substantial new content and Visit Ryedale website is offering a comprehensive "Whats On" facility.

Current/ongoing work includes:

- HAC is training a young person in technical skills (sound/lighting)
- The Milton Rooms has updated its Business Plan so that it includes an aspiration to become the hub for southern Ryedale. The Milton Rooms Management Committee will be applying to the Arts Council shortly for a small investment to support its programming.

ii. A greater link between the creative and visitor economy, to improve the economic benefit of arts and heritage to the locality.

- Helmsley Arts Centre began delivering an ongoing series of special "behind the scenes" events for visitor economy businesses, particularly accommodation providers. As a result there is now a scheme where VE businesses' visitors are given a small discount if they attend, and in return for the referral, the VE businesses get points which lead to free tickets for themselves.
- HAC has also become a very active member of Helmsley in Business and leads on events for the town (such as Small Business Saturday and Yorkshire Day). This partnership has been very successful, as it has led to an increase in local audiences (from those who may previously have felt that HAC was "not for them") as well as creating richer events for visitors and locals.
- Rural Arts have achieved a number of partnerships between small promoters and local businesses. Examples have included showcasing Helmsley Brewery products at a sold-out performance at Gilling East Village Hall; Weaverthorpe village pub offering 50p off spirits to accompany a touring theatre ghost story; and an opportunity for the new owners of Terrington Shop & Café to showcase their home baking at a well-attended play at Terrington Village Hall (this show, which was ostensibly about gardening, offered its audiences an even richer experience, as those who attended were given a discount off garden visits to Scampston Hall, which also provided a small exhibition for the evening).
- Ryedale Open Art Exhibition final private view was attended by a large number of visitor economy businesses, especially accommodation providers. Over 100 visitor economy businesses were invited (in addition to the usual guest list) and anecdotal evidence suggested that around half attended. Many local accommodation providers purchase locally inspired art works for their properties, to further promote the landscapes and heritage that draw visitors to the area.
- Ryedale ArtWorks worked in partnership with the Inspired By Gallery at Danby to showcase Ryedale's visual arts offer to their large audience, which is predominantly visitors to the area. The exhibition was branded as Ryedale ArtWorks and visitors could pick up a copy of the Ryedale ArtWorks Artists Directory, enabling them to follow up with a visit to an open studio, or make contact with participant artists. Around 13,000 people saw this exhibition.
- A number of the Ryedale Heritage Partnership partners delivered special, themed, exhibitions which were cross-promoted to encourage multiple visits across the sites (enabling the museums with the larger visitor numbers to support the smaller ones).

Current/ongoing work includes:

- HAC continues to develop its relationship with accommodation providers and is gradually widening its invitation list to cover more of Ryedale, it is also advertising in bedroom browsers in bot York & North Yorkshire.
- Ryedale ArtWorks has begun working with a distribution company to enable it to target areas where Ryedale's visitors are known to originate as a priority for Directory distribution.

- Rural Arts North Yorkshire is continuing to work on partnerships with local businesses for a steadily increasing number of shows/promoters. It always ensures a relevant connection between the performance and the business, in order to maximise value for the audience.
- *iii.* Support for creative individuals, businesses and enterprises to foster business growth.
 - Ryedale ArtWorks has
 - supported 65 creative businesses through its development scheme (mentoring, access to specialist training, professional development seminars etc.)
 - o created showcasing/marketing/exhibiting opportunities for 45 creative businesses
 - developed an ongoing partnership with the White Room Gallery in York which delivered a year long programme of exhibition opportunities for Ryedale ArtWorks members. These RAW branded exhibitions offered significant sales opportunities and the artists connections to the gallery have proven to be ongoing, as a number of the participants have been offered solo shows for the future. RAW's work has enabled nearly 15,000 people to see what Ryedale's artists are achieving.
 - Rural Arts North Yorkshire has created a number of links between local creative businesses and local promoters. An exhibition by local photographer Lucy Saggers accompanied a performance of Northanger Abbey, for example, and an evening with Ian Macmillan was accompanied by a pop-up gallery created by Bils & Rye (a Nunnington-based gallery). These kinds of events not only create sales opportunities for the showcased business, but add to the feeling of a full night out for the audience.
 - Ryedale Open Art Exhibition had strong relationships with local and regional galleries, who were
 invited to the private view and connected to participating artists in whom they had an interest. At
 the 2013 exhibition this led to a number of commissions, and at least 3 artists received offers of
 shows/relationships with private galleries. It is likely that this number grew, as often galleries will
 keep information on file for artists they intend to contact at a later date.

Current/ongoing work includes:

Both Rural Arts & Ryedale ArtWorks are continuing to develop these areas of delivery. Recently Rural Arts ran an event at NYMR to which they invited creative businesses, small promoters and visitor economy businesses. This event was well-attended and aimed to enable useful connections to be made.

iv. Support for social enterprises to develop new audiences (contributing to economic sustainability moving forward)

- Ryedale Heritage Partnership has:
 - Delivered a Heritage Trail across all museum sites (40 000 flyers were produced and distributed through the local press)
 - Had a joint presence at a number of country shows (to prevent duplication and maximise efficiency) in order to showcase the museums' work to these very substantial audiences
 - Run special events where they opened free to Ryedale Residents or offered a special deal. This was in response to the data that evidences that many visitors to Ryedale are visiting friends and relatives in the area
- Rural Arts has:
 - Provided mentoring from Simon Thackray (from The Shed) to enable small promoters to learn from his very successful venue. This mentoring has led to sell-out audiences in some venues and has covered areas such as maximising audience experience and marketing. Simon's support greatly increased the confidence of a number of new promoters.
 - Provided training in using social media, supported small promoters in creating websites, increased opportunities for purchasing tickets on line and worked to ensure that all Ryedale's programming is promoted via Visit Ryedale and Welcome to Yorkshire. The ongoing roll-out of Superfast North Yorkshire has been very helpful in this respect.

v. A small grant scheme to continue, to provide support for new, innovative projects or pump priming projects.

4 grants were made in the first year:

• Ryedale Book Festival were able to produce high quality print-work reflecting the quality of their festival. This also firmly linked the visitor economy with the Book Festival weekend in Malton. Their

audience continues to grow incrementally and they have just submitted an application to ACE to support a step change in the Festival for 2015.

- "Treasured Textiles" a heritage textiles exhibition for Rosedale/Hartoft, was made possible by a small investment from RDC. Local people were able to showcase family pieces (some generations old) in an exhibition which was well-visited and which received very positive responses from visitors.
- The Milton Rooms was able to send two volunteers (a Trustee and a volunteer programmer) to the Theatres Trust Conference in Leeds. This enabled them to network, make connections with other venues and learn from their peers; all of which enabled them to move further towards their ambition to be the southern arts hub in 2015/16.
- Street performers took part in a weekend of special events in Helmsley for Yorkshire Day (delivered by HIB). This aimed to increase visitors to Helmsley and anecdotal evidence from traders suggests this was a successful event (Helmsley does not have footfall counters, so empirical evidence is not available).

vi. Enterprises should work collaboratively to improve joint action and reduce duplication.

A number of partnerships have come together to deliver commissions or in response to work arising from them:

- Ryedale Heritage Partnership
- Rural Arts & The Shed
- Ryedale ArtWorks & Helmsley Arts Centre
- Small promoter clusters
- Woodhams Stone & Malton Museum

5 What we have learnt:

- Due to the timescale of the commissioning cycle, the process did not allow new partnerships time to develop and they were expected to begin delivering very quickly. This caused significant difficulties for some of the commissions. Commissioning was a new process for the organisations and represented a new way of working for both them and the Council. This required time to be understood and managed.
- Some of the initial proposals were over-ambitious or not at the right time in the delivery
 organisation's development. This placed stress on the delivery partners where additional
 requirements stretched their resources. It was very difficult at the beginning to know what would
 constitute a successful commission, as this understanding needs to be built over time (both for the
 delivery organisation and for RDC)
- The amount of officer time that was required in managing this process was under-estimated. It was new to both the officers and the organisations and takes a very appreciatively larger time to manage than the previous RFO (Regularly Funded Organisation) grant scheme did.
- Most of the original proposals have been varied in some way, as it became clear at the regular review meetings that the original scope of the project required variation in practice and implementation. Although this is helpful, in that the flexibility is useful, it is more complicated than a grant scheme. Most of the commissions took longer to deliver than had been anticipated, partly due to the late start in the year. This led to administrative complications as commissions straddled financial years.
- The loss of grant aid towards core costs has been extremely difficult for some organisations. The delivery of commissioned activity has been felt by some to be at the detriment of their core activity.
- The focus of the small/pilot commissions remained on the delivery of the 6 service objectives and it is fair to say that this probably caused some difficulties for smaller grassroots organisations, which then required a lot of officer support to understand how the fund was relevant to them. The language of commissioning is less easy to understand than the language of grants.
- As a hybrid process (neither a grant nor a procurement) officers had to find the appropriate processes (for financial aspects and for monitoring/evaluation) as no guidelines/protocols existed.

These issues, experienced by both the Council (as the commissioning organisation) and the delivery partners, will result in amendments to the process for future years, and dialogue continues with the partners to ascertain the most expedient method of commissioning service delivery as we move forward.

March 2015

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PART A:	MATTERS DEALT WITH UNDER DELEGATED POWERS
REPORT TO:	POLICY AND RESOURCES COMMITTEE
DATE:	2 APRIL 2015
REPORT OF THE:	CHIEF EXECUTIVE JANET WAGGOTT
TITLE OF REPORT:	APPOINTMENTS TO OUTSIDE BODIES
WARDS AFFECTED:	ALL

EXECUTIVE SUMMARY

1.0 PURPOSE OF REPORT

1.1 To consider the revised list of outside bodies attached as Annex A and the proposal to link appointments to specific roles or wards.

2.0 RECOMMENDATION(S)

2.1 The Policy and Resources Committee is asked to comment on the list of outside bodies attached as Annex A and the proposal to link appointments to specific roles and wards, prior to its consideration by the Overview and Scrutiny Committee on 9 April 2015.

3.0 REASON FOR RECOMMENDATION(S)

3.1 To make appointments to outside bodies as effective and efficient as possible.

4.0 SIGNIFICANT RISKS

4.1 There are no significant risks relating to this proposal.

5.0 POLICY CONTEXT AND CONSULTATION

- 5.1 This review links into corporate aim 5 (to transform the Council) and strategic objectives 9 (to know our communities and meet their needs) and 10 (to develop the leadership, capacity and capability to deliver future improvements).
- 5.2 This report facilitates consultation with and comments from the Policy and Resources Committee and the Overview and Scrutiny Committee.

REPORT

6.0 **REPORT DETAILS**

- 6.1 Full Council on 6 March 2014 approved a series of recommendations arising from the Overview and Scrutiny Committee's review of outside bodies and Member Champions.
- 6.2 These recommendations have now been implemented, with the exception of the following, which is due to be introduced from May 2015:

That appointments to outside bodies be for four year terms, from 2015 onwards to coincide with the District elections, subject to an annual review by the Overview and Scrutiny Committee to address any issues with attendance or publication of précis;

- 6.3 To enable this recommendation to be implemented as effectively and as efficiently as possible, and to build on the work of the Overview and Scrutiny Committee, the Chief Executive has suggested a further review of the list of outside bodies and the mechanism for appointing to them.
- 6.4 It is proposed to slim down the list of outside bodies to focus on those which most directly contribute to the Council's aims and strategic objectives. The proposed list of outside bodies is attached as Annex A to this report.
- 6.5 It is also proposed to link appointments to specific roles or wards. Many of the outside bodies have links to the work of the Leader, chairmen and vice chairmen of committees and Member Champions. Other outside bodies have links to specific ward areas. It is proposed that appointments to these bodies be directly linked to roles or ward areas as applicable, as indicated in Annex A.
- 6.6 An annual report could then be produced by the Leader, chairmen and vice chairmen of committees and Member Champions summarising their work on outside bodies, rather than a précis after each individual meeting of each separate body.

7.0 IMPLICATIONS

- 7.1 The following implications have been identified:
 - a) Financial None
 - b) Legal None
 - c) Other (Equalities, Staffing, Planning, Health & Safety, Environmental, Crime & Disorder) None

8.0 NEXT STEPS

8.1 If the Overview and Scrutiny Committee are supportive of these proposals, the list attached at Annex A will be presented to Annual Council for its consideration.

Janet Waggott Chief Executive

Author:	Simon Copley, Democratic Services Manager
Telephone No:	01653 600666 ext: 277
E-Mail Address:	simon.copley@ryedale.gov.uk

Background Papers:

The report of the Overview and Scrutiny Committee on its review of outside bodies and Member champions.

The minutes of Full Council on 6 March 2014.

Background Papers are available for inspection at:

http://democracy.ryedale.gov.uk/ieListDocuments.aspx?Cld=114&Mld=1100&Ver=4

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ORGANISATION

<u>REPRESENTATIVES</u> <u>2015 – 2019</u>

COMMUNITY	& VOLUNTARY	SECTORS
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Coast & Vale Community Action - CAVCA

Ryedale Citizens' Advice Bureau

Ryedale Community Transport – Ryecat Project

Ryedale YMCA Board of Management

Chairman of Policy & Resources and Chairman of Overview & Scrutiny

(No substitutes permitted)

Chairman of Policy & Resources

Substitute: Vice-Chairman of Policy & Resources

Chairman of Policy & Resources

Substitute: Vice-Chairman of Policy & Resources

Member Champion for Children & Young People and Housing Services Manager

Substitute: Member

LEISURE, ARTS AND CULTURAL

Milton Rooms Management Committee Ward Member (Malton)

Substitute: Ward Member

Ward Member (Dales)

Ryedale Folk Museum incl Harrison Collection Trust

Welcome to Yorkshire Annual General Meeting

Chairman of Policy & Resources

Substitute: Vice-Chairman of Policy & Resources

LOCAL GOVERNMENT

Local Government Association - SPARSE

Local Government Association General Assembly Leader of the Council

No substitutes permitted

Leader of the Council

No substitutes permitted

ANNEX A

Local Government North Yorkshire & York

North York Moors National Park Authority

North Yorkshire County Council – Scrutiny of Health Committee

North Yorkshire County Council -Ryedale Area Committee

North Yorkshire, City of York and East Riding Strategic Housing Board

Yorkshire & Humber Local Authority Employers' Association Leader of the Council and Chief Executive

2 Ward Members (Ampleforth, Cropton, Dales, Helmsley, Kirkbymoorside, Pickering West, Sinnington, Thornton Dale) (Appt stands for full term of the Council)

Chairman of Overview & Scrutiny

Substitute: Vice-Chairman of Overview & Scrutiny

Leader or Chairman of P&R, Chairman of Planning, Chairman of O&S

Substitutes: Vice-Chairman of Policy & Resources, Vice-Chairman of Planning, Vice-Chairman of Overview & Scrutiny

Chairman of Planning

Substitute: Vice-Chairman of Planning

Chairman of Policy & Resources or Member Champion for Staff

Substitute: Vice Chairman of Policy & Resources

PARTNERSHIPS/JOINT COMMITTEE

North Yorkshire Procurement Partnership – Joint Procurement Committee

North Yorkshire Building Control Partnership

Chairman of Policy & Resources

Substitute: Vice Chairman of Policy & Resources

Leader of Council

Substitute: Chairman or Vice- Chairman of Policy & Resources

PLANNING/ECONOMY/ENVIRONMENT

Coast, Wolds, Wetlands and
Waterways LEADER BoardWard Member (Derwent, Rillington,
Sherburn, Wolds)Howardian Hills Area of Outstanding
Natural Beauty - Joint Advisory
Committee2 Ward Members (Amotherby, Ampleforth,
Derwent, Helmsley, Hovingham, Ryedale
South West, Sheriff Hutton, Sinnington)
Substitute: Ward Member

Malton & Norton Area Partnership Board

North York Moors Coast and Hills LEADER Board

North Yorkshire and York Spatial Planning and Transport Board

Parking and Traffic Regulations outside London (PATROL)

Ryedale Tourism Advisory Board

Vale of Pickering Internal Drainage Board

Yorkshire Energy Partnership Ltd

Ward Member (Malton, Norton East and Norton West)

Substitute: Ward Member

Ward Member (Amotherby, Ampleforth, Cropton, Dales, Derwent, Helmsley, Hovingham, Kirkbymoorside, Malton, Norton East, Norton West, Pickering East, Pickering West, Ryedale South West, Sheriff Hutton, Sinnington, Thornton Dale)

Substitute: Ward Member

Chairman of Planning

Substitute: Vice-Chairman of Planning

Chairman of Policy & Resources

Chairman of Policy & Resources

Substitute: Vice-Chairman of Policy & Resources

3 Ward Members (Wards tbc)

Substitutes: 2 Ward Members

Chairman of Planning Committee

Substitute: Chairman of Policy & Resources

POLICE

Safer Ryedale Delivery Team

Chairman and Vice-Chairman of Overview & Scrutiny

Substitute: 2 Overview & Scrutiny Committee Members

Community & Police Consultation Groups:

Helmsley and Kirkbymoorside CAP

Malton and Norton CAP

Ward Member (Ampleforth, Dales, Helmsley, Kirkbymoorside, Sinnington)

Substitute: Ward Member

Ward Member (Malton, Norton East, Norton West)

Substitute: Ward Member

ANNEX A

Pickering and District CAP

Ryedale South East CAP

Ryedale South West CAP

Police and Crime Panel

Ward Member: (Cropton, Pickering East, Pickering West, Thornton Dale)

Substitute: Ward Member

Ward Member (Derwent, Rillington, Sherburn, Wolds)

Substitute: Ward Member

Ward Member (Amotherby, Hovingham, Ryedale South West, Sheriff Hutton)

Substitute: Ward Member

Chairman of Overview & Scrutiny No substitutes permitted

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Council Plan Pls Summary

Generated on: 12 March 2015



1. Employment]				
Opportunity & Economic Success	EC 10	EC 12a	EC 12b	EC 12c	EC 12d	EC 13a	EC 13b	EC 40					
2. Housing Need	0	Ø	I	Ø	0	\bigcirc	\bigcirc	Ø	Ø				
Page	BS RB 2	BS RB 3	FP 7	HS 1	HS 2	HS 5	HS 10a	HS 10b	HS 14	FP 8	HS 8	HS 11	HS 17
🕉 High Quality		I	I	I		0	\triangle	\bigtriangleup					
Environment	DM 157a	HE 13	SS 16	SS 35	SS 36	SS 192	DM 157b	DM 157c	SS 15	DM 2	SS 17		
4. Active Safe													
Communities	EC 77	HE 10											
5. Transforming the	\triangle												
Council	BS AS 3	BS BI 2	BS RB 11	BS RB 12	BS AS 1 RDC	BS MD 1	HR A 01 R						
Kev													

ĸey

Data Only Indicator for monitoring trend Performance is improving – Performance has stayed the same - Performance has got worse

1. Em	ploym	ent Opportur	nity & Econo	omic Succes	SS		
	₽	EC 10	Total Job Seeker A	Allowance Claimants	s Aged 16 - 64		
Current V	alue	1.1%	February 2015	Current Target	1.1% Jan 2015	Data is published monthly	1
Yorks and	Humber 2	2.8% GB 2%	*	-			
		EC 12a	% Ryedale popula	tion aged 16-64 qua	alified - NVQ1 or equi	ivalent	
Current V	alue	91.7%	2013/14	Current Target	78.1%	Data is published annually	
						rd lowest in Yorkshire and the Humber. Young people achieve lev ps. This level is a stepping stone to future learning opportunities.	el 1 and 2 NVQ's in order
		EC 12b	% Ryedale popula	tion aged 16-64 qua	alified - NVQ2 or equi	ivalent	
Current V	alue	79.9%	2013/14	Current Target	68.2%	Data is published annually	
		est of population qua hrough various appre				ople achieve level 1 and 2 NVQ's in order to improve their career opportunities.	prospects. The council has
ag		EC 12c	% Ryedale popula	tion aged 16-64 qua	alified - NVQ3 or equi	ivalent	
Current V	alue	53.1%	2013/14	Current Target	51.7%	Data is published annually	
Pyedale p	performance	e is above the North	Yorkshire average	for this level of quali	ification.		
		EC 12d	% Ryedale popula	tion aged 16-64 qua	alified - NVQ4 or equi	ivalent	
Current V	alue	40%	2013/14	Current Target	35.6%	Data is published annually	
Ryedale p	performance	e is well above the N	lorth Yorkshire aver	age for this level of	qualification.		
		EC 13a	Gross weekly earn	ings by workplace			
Current V	alue	£425.00	2014	Current Target	£395.70	Data is published annually	
Ryedale h	nas the low	est level of earnings	by workplace in Yo	rkshire and the Hurr	nber		
		EC 13b	Gross weekly earn	ings by residency			
Current V	alue	£417.60	2014	Current Target	£399.70	Data is published annually	·
Although	an increas	e in weekly pay com	pared to last year - I	Ryedale still has the	lowest Gross weekl	y earnings in Yorkshire and Humber.	

	-₽	EC 40	Employment Rate	- aged 16-64		
Current V	alue	76.1%	2013/14	Current Target	Data is published annually	
2012 14						

2013-14: GB - 71.7% Y&H - 70.1%

2. Ho	2. Housing Need										
Image: Speed of processing - new HB/CTB claims											
Current V	/alue	18.6 days	February 2015	Current Target	25.0 days						
Much imp	proved proc	cessing speed for ne	w claims – 18.6 days	s compared to 73.6	days in August 2013.	Processing speed now well within target set.					

		BS RB 3	Speed of processi	eed of processing - changes of circumstances for HB/CTB claims						
Current V	Current Value 2.7 days February 2015 Current Target 12.0 days									
Recent f	ocus on Ch	ange of Circs forms	has led to dramatic r	eduction in time tak	en. Current value of 2	.7 days well down on December 2014 figure of 14.7 days.				

P		FP 7	Net additional home	t additional homes provided						
Ourrent Value 224 2013/14 Current Target 200 Target set according to http://extranet.ryedale.ge Ourrent Value 224 2013/14 Current Target 200 Target set according to										

		HS 1	Homeless applicati LPI 70)	ons on which RDC r	makes decision and is	ssues notification to the applicant within 33 working days (was		
Current V	Current Value 100.0% Q3 2014/15 Current Target 100.0% Target is to decide on all applications within 33 days							
Between	01/10/2014	and 31/12/14 6 hom	neless applications w	vere taken and the c	lecisions were made	within 33 days		

Image: Weight of stay in temporary accommodation (B&B, weeks) Snapshot								
Current	Current Value 1.00 weeks Q3 2014/15 Current Target 4.00 weeks Target: National maximum allowable is 6 weeks. Local target of 4 weeks							
Betwee	01/10/2014	and 31/12/2014. Th	e average stay in a	B&B was one week	-			

	HS 5	Number of Homele	ess Applications		
V 1					
Current Value	6	Q3 2014/15	Current Target	11	Total number of applications for 2011/12 = 52
Between 01/10)/2014 and 31/12	2014 there were 6 homeless	s applications receiv	ved.	
I	HS 10a	% Households in I	Ryedale in Fuel Pov	verty (10% income	measure)
Current Value	26%	2013/14	Current Target	27.9%	Target is to improve on previous years performance
Results publis	ned June 2014. E	st. no. of households 23,090	of which 6,446 in f	uel poverty.	
1	HS 10b	% Households in I	Ryedale in Fuel Pov	verty (Low Income	High Cost)
Current Value	11.1%	2013/14	Current Target	11.9%	Target is to improve on previous years performance
2012-13 Resul	ts published Jun	e 2014 - Est. no of household	ds 23,090 and 2,738	3 households in fue	el poverty
	HS 14	Affordability Ratio			
ບູ 🖉 🔰 1					
urrent Value	7.36	2013/14	Current Target	8.65	Target is to improve on previous years performance
ע א					
	FP 8	Supply of delivera	ble housing sites		
Current Value	89.2%	2013/14	Current Target	100.0%	See Annual Monitoring Statement and Strategic Housing Land Availability Assessments. Target five year housing supply= 100%
Annual return f	to be calculated a	t the end of March 2015	_		
6	HS 8	Prevention of Hom accumulative)	nelessness through	Advice and Proact	tive Intervention (values and targets are per quarter, not
Current Value	29	Q3 2014/15	Current Target	39	Target is to achieve 10% improvement in numbers of preventions year on year
	HS 11	Empty Domestic F	Properties		
Current Value	885	2013/14	Current Target	671	Target is to improve on previous years performance
Annual figures	of 885 empty at	he end of 31st March 2014,	with a total of 299 k	peing empty for mo	bre than 6 months.

		HS 17	Number of affordat	f affordable homes delivered (gross)					
Current V	alue	43	Q3 2014/15	Current Target		35% of market housing target would result in 70 affordable hom additional homes.	es arising from 200 net		

20 affordable homes were delivered during the 3rd quarter of 2014/15, for a total of 43 so far in 2014/15.

S 🔂	DM 157a	Processing of plan	ining applications: N	Aajor applications (13	3 weeks)	
urrent Value	80.90%	February 2015	Current Target	70.00%	Targets originally set under Planning Delivery Grant regime	
y definition thes ontinues to impr		complex, often requiring	for example legal a	greements such as S	Section 106. These applications represent 4% of the total number received. Po	erformance
Image: Weight of the stable in the stable						
urrent Value	76%	2013/14	Current Target	72%	Target is to improve on previous year. Assessments of premises undertaken using risk based scoring and nationa 17% of premises are low risk and not accessed and by default not complian national definition for this indicator.	
7 % of premises					Assessments of premises undertaken using risk based scoring and nationa 17% of premises are low risk and not accessed and by default not complia	nt under the
			ult not compliant un		Assessments of premises undertaken using risk based scoring and national 17% of premises are low risk and not accessed and by default not compliant national definition for this indicator.	nt under the

Current Value -7.5% 2013/14 Current Target 3.0% Target set for three years, based on national guidance. To be reviewed following		
of performance to date	(viewed following analysis

Investment made in energy efficiency measures continues to result in improvements in levels of CO2.

			SS 36	Tonnes of CO2 from	nes of CO2 from LA operations						
Cur	Current Value 1,622		1,622	2013/14	Current Target	1,754	Target set for three years, based on national guidance. To be re of performance to date	eviewed following analysis			
See	e above	9	-								

		SS 192	% of household wa	aste sent for reuse,	recycling and compos	sting					
Current V	/alue	52.70%	2013/14	Current Target	49.70%	National target to achieve 50% by 2020					
Performa	ince continu	ues to be above targe	et and national avera	age							
		1	1								
		DM 157b	Processing of plan	ning applications: N	linor applications (8 w	/eeks)					
Current V	/alue	71.70%	February 2015	Current Target	78.00%	Targets originally set under Planning Delivery Grant regime					
Performa	Performance has been improving for some months and this Trend is continuing. Customer satisfaction has increased on previous years.										
	-	DM 157c	Processing of plan	ning applications: C	Other applications (8 w	/eeks)					
Current V	/alue	88.60%	February 2015	Current Target	90.00%	Targets originally set under Planning Delivery Grant regime					
		en improving for son target of 90%.	ne months and this T	Frend is continuing.	Customer satisfaction	has increased on previous years. Delegated decisions are curre	ently made on 88% of				
Pa		SS 15	% of Household W	aste Recycled	-						
	/alue	19.02%	2013/14	Current Target	20.00%	Target set following analysis of previous performance levels					
Ferforma	ince continu	ues to improve slight	y but priority is now	to maintain this leve	el of performance						
00		1	1								
		DM 2	Planning appeals a	allowed							
Current V	/alue	50.0%	Q3 2014/15	Current Target	33.0%	Target based on national averages and benchmarking					
		nance level is consistent allowed at 20% v			%, performance for Ry	redale has varied because of the relatively low number of appeals	s received. However the				
		1					-				
		SS 17	Household Waste	ousehold Waste Collection - % change in kilograms per head							
Current V	/alue	6.29%	2013/14	Current Target	0.25%	Target is to improve on previous years change					
Residual	lesidual waste going to landfill continues to reduce, year on year.										

4. Act	4. Active Safe Communities										
	₽	EC 77	Total Crime in Ryedale								
Current V	Current Value 1,374		February 2015	Current Target							

		HE 10	Adult participation	Adult participation in sport and active recreation. Sport England Active People Survey-Annual				
Current Value		23.6%	2013/14	Current Target	22.3%	Target is to improve on previous years performance		
APS 7 - Ryedale ranked 208 out of 326.								

5. Transforming the Council								
\bigtriangleup	-₽-	BS AS 3	Payments made using electronic channels					
Current V	alue	83%	February 2015	Current Target	85%	Target is set to maintain performance		
Rectronic	channels	include web, telep	hone and Direct Debit					
Qe 🝐	•	BS BI 02	% FOI Requests r	% FOI Requests responded to within 20 working days				
Grrent V	alue	86%	January 2015	Current Target	90%	ICO Target to LAs		
55 out of 6	64 FOIs ai	nswered within 20	days or less.	-				
	•	BS RB 11	% of Council Tax of	% of Council Tax collected				
Current Value		97.34%	February 2015	Current Target	97.46%	Target is set to maintain performance		
Collection	rates are	in line with the pre	vious years performar	ice				

		% of non-domest	% of Non-domestic Rates Collected				
Current Value	96.03%	February 2015	Current Target	98.27%	Target is set to maintain performance	-	
ollection rates are ir	n line with the prev	vious years performation	nce				
	BS AS 1 RDC	Service enquiries resolved at first point of contact (telephone)					
Current Value	37%	2013/14	Current Target	50%	Target is for year on year improvement	-	
	BS MD 1	Standard searche					
	41.0%	January 2015	Current Target	90.0%	Target is set to maintain performance		
ate responses from	North Yorkshire C	County Council have I	ed to missing target	t.			
	HR A 01 R	Average number of Working Days Lost Due to Sickness Absence per FTE, RYEDALE					
	1.35 days	February 2015	Current Target	0.63 days	Target is North Yorkshire average for 2009		

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